PRINTED: 04/27/2009 FORM APPROVED Bureau of Health Care Quality & Compliance STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING NVS2300AGC 10/14/2008 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 3856 JEWEL AVE. **UNIVERSAL HOME CARE OF NV** LAS VEGAS, NV 89121 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Y 000 Y 000 **Initial Comments** This Statement of Deficiencies was generated as a result of an annual State Licensure survey conducted in your facility on 9/9/08 and completed on 10/14/08. This State Licensure survey was conducted by the authority of NRS 449.150, Powers of the Health Division. The facility is licensed for six Residential Facility for Group beds for elderly and disabled persons, Category II residents. The census at the time of the survey was four. Four resident files were reviewed and three employee files were reviewed. The facility did not have discharged resident files onsite for review. The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws. Y 072 Y 072 449.196(3) Qualications of Caregiver-Med SS=F re-training NAC 449.196 3. If a caregiver assists a resident of a residential facility in the administration of any medication, including, without limitation, an over-the-counter medication or dietary supplement, the caregiver

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

TITLE

(X6) DATE

(b) At least every 3 years, pass an examination

and his attendance at the training; and

(a) Receive, in addition to the training required pursuant to NRS 449.037, at least 3 hours of training in the management of medication. The caregiver must receive the training at least every 3 years and provide the residential facility with satisfactory evidence of the content of the training

Bureau of Health Care Quality & Compliance STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED **IDENTIFICATION NUMBER:** A. BUILDING B. WING NVS2300AGC 10/14/2008 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 3856 JEWEL AVE. UNIVERSAL HOME CARE OF NV LAS VEGAS, NV 89121 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Y 072 Continued From page 1 Y 072 relating to the management of medication approved by the Bureau. This Regulation is not met as evidenced by: Based on record review on 9/9/08, the facility did not ensure 3 of 3 caregivers had the required three hour medication management refresher training every three years (Employee #1, #2, #3). Findings include: Employees #1 and #2 received four hours of medication re-training on 6/17/05. Their files did not contain evidence they completed at least three hours of medication refresher training by 6/17/08. Employee #3 completed medication training on 7/14/04 and had no evidence of any additional medication training since that time. Severity: 2 Scope: 3 Y 152 449.204(2) Insurance-BLC endorsement Y 152 SS=A NAC 449.204 2. A certificate of insurance must be furnished to the Division as evidence that the contract required by subsection 1 is in force and a license must not be issued until that certificate is furnished. Each contract of insurance must contain an endorsement providing for a notice of 30 days to the bureau before the effective date of a cancellation or nonrenewal of the policy.

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not ensure the automatic fire sprinkler system had been inspected for the last two years.

The inspection tag on the facility's automatic fire sprinkler system was dated 7/20/06. The facility did not have evidence of inspections in 2007 or

Findings include:

2008.

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED	
NVS2300AGC		NVS2300AGC		B. WING		10/14/2008	
			STREET ADD	RESS, CITY, STA	ATE, ZIP CODE		
UNIVERSA	AL HOME CARE OF NV		3856 JEWE LAS VEGA	EL AVE. S, NV 89121			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FU REGULATORY OR LSC IDENTIFYING INFORMAT			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
Y 207	Continued From page	e 3		Y 207			
	Severity: 2 Scope:	3					
Y 272 SS=C	Y 272 SS=C 449.2175(3) Service of Food - Menus			Y 272			
		writing, planned a weel ed and kept on file for 9					
	Based on observation the facility did not ens	ot met as evidenced by: n and interview on 9/9/0 sure dated menus were le for review for 90 day:	08,				
	Findings include:						
	kitchen was undated of any other menus b The administrator rep	a bulletin board in the and there was no evide eing used by the facility ported their menus were of past weekly menus vility.	/. e not				
	Severity: 1 Scope: 3						
Y 432 SS=C	449.229(2)(b) Plans f	for Evacuation		Y 432			
	evacuation of resider emergency. The plan	y shall have a plan for too the or the or the or other or other or other or other or area of the facility.					
		ot met as evidenced by: n on 9/9/08, the facility					

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIE IDENTIFICATION NUM			(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED		
		NVS2300AGC		B. WING		10/1	4/2008
NAME OF PR	OVIDER OR SUPPLIER		STREET ADDI	RESS, CITY, STA	ATE, ZIP CODE	•	
UNIVERSA	AL HOME CARE OF NV		3856 JEWE LAS VEGAS	L AVE. S, NV 89121			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FU REGULATORY OR LSC IDENTIFYING INFORMAT			ID PREFIX TAG	PREFIX (EACH CORRECTIVE ACTION SHOULD BE		(X5) COMPLETE DATE
Y 432	Continued From page 4			Y 432			
	not ensure complete plans for evacuation were posted in the facility.		ere				
	Findings include:						
		areas of the facility but ions to go to evacuate	the				
	Severity: 1 Scope: 3						
Y 590 SS=H	449.268(1)(a) Reside	nt Rights		Y 590			
	ensure that: (a) The residents are exploited by a member	of a residential facility s not abused, neglected er of the staff of the fac e facility or any person	or ility,				
	Based on interviews a 9/9/08 to 10/9/08, the caregiver was not ver	ot met as evidenced by: and record review from facility failed to ensure bally and emotionally dents (Resident #2 and	e a				
	Findings include:						
	9/9/08. The four residemonstrated varying Resident #3 refused t	•					

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Resident #4 had a friend at the facility the day of the survey. The friend stated she has heard Employee #3 "hollering" at other residents in their rooms while she visited with the resident and that she has seen the employee come up behind the

sleep.

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complaining about him.

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Employee #3's work schedule was discussed with the administrator, Employee #1, and her

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reported Employee #3 would be given a termination notice and notice to move out of the facility by 10/12/08. The owner was instructed to provide a plan to ensure the residents would be safe from abuse and possible retaliation until the

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failed to ensure 1 of 2 residents, who resided in the facility for more than one year, met the annual

Resident #3: The resident was admitted on 1/3/05. The last annual physical in the resident's

physical requirement (Resident #3).

Findings include:

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months (Resident #2, #3).

Resident #2 was admitted to the facility on 9/21/07. Review of the resident's medications were completed on 8/21/07 and 12/16/07. There was no evidence a medication review was

Findings include:

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Findings include:

Resident #1: The resident had a prescription bottle labeled for Remeron 15 mg tablets, one tablet at bedtime. The medication was not listed

on the September 2008 medication

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SS=F

NAC 449.2742

9. If the medication of a resident is discontinued, the expiration date of the medication of a resident

has passed, or a resident who has been discharged from the facility does not claim the medication, an employee of a residential facility

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Y 921

SS=F

449.2748(2) Medication Storage

2. Medication stored in a refrigerator, including, without limitation, any over-the-counter

medication, must be kept in a locked box unless

NAC 449.2748

Y 921

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that is resistant to fire and is protected against unauthorized use. The file must contain all records, letters, assessments, medical

information and any other information related to the resident, including without limitation:

(e) Evidence of compliance with the provisions of

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had an initial tuberculosis screening test, the facility or home shall ensure that the person has a single tuberculosis screening test annually thereafter, unless the medical director or his

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UNIVERSAL HOME CARE OF NV		3856 JEWEL AVE. LAS VEGAS, NV 89121				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FU REGULATORY OR LSC IDENTIFYING INFORMATI		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE		
Y 936	Continued From page 18 Resident #2: The resident was admitted on 9/21/07. The resident's two-step TB test in the file was initiated on 5/24/07 and completed of 6/2/07. There was no evidence of an annual one-step TB test in the file. Resident #3: The resident was admitted on 1/3/05. A two-step TB test was completed of 1/25/07 and there was no evidence of an anone-step TB test by January of 2008. Resident #4: The resident was admitted on 3/25/08. The resident's two-step TB was no initiated until 5/2/08, 38 days after admission it was negative. A second-step TB test was initiated on 5/9/08 and a test result was not documented on the form, so the test was not completed. Severity: 2 Scope: 3	on I n nual t n, and				
YA106 SS=F	A49.200(1)(2)(3)Personnel Files NAC 449.200 1. Except as otherwise provided in subsection a separate personnel file must be kept for earnember of the staff of a facility and must incomplete (a) The name, address, telephone number a social security number of the employee; (b) The date on which the employee began is employment at the residential facility; (c) Records relating to the training received is the employee; (d) The health certificates required pursuant chapter 441 of NAC for the employee; (e) Evidence that the references supplied by employee were checked by the residential facility and the residential facility and the residence of compliance with NRS 449.1749.185, inclusive.	ach lude: nd nis by to the acility;				

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were noted on the November and December

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of the medication:

(e) The initials of the caregiver; and

(f) Instructions for administering the medication to the resident that reflect each current order or prescription of the resident's physician.

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